# How to Increase Distribution Manage Quality & Credits

May 5, 2015
Gary Maxworthy
Barbara Abbott
Steve Linkhart

#### Increase Produce Distribution

- Direct Mobile Distribution
  - ➤ Bobtail tailgate
  - ➤ Beverage Truck
- Farmers Market style
  - ➤ Setup a large multi item venue
- Increase agency capacity
  - ➤ Refrigeration
  - ➤ Large deliveries, frequency

#### Produce Quality Taskforce Members

- Barbara Abbott
   San Francisco/Marin
- Gary Maxworthy SF & CAFB
- Diane Zapata San Mateo/Santa Clara
- Wilken Louie Oakland
- Lisa Houston Indio
- Don LindsaySanta Rosa
- Charlie DibleOakland
- Steve Linkhart Oakland

### **Quality Credits**

- Credit request breakdown due to quality is as follows:
- 0% 15% No credit to be requested
- 16% 40% Credits will be granted based on a percentage of loss
- 41% 100% Loads can be refused (preference is for food banks to work product)
  - Note, if a credit is being granted for a 16% 40% loss, credit is also applied to the first 15%

## Shrinkage Credits

Credits due to shrink result from weight discrepancies between amounts invoiced by CAFB versus amounts received by food bank.

The shrink percentage allowable prior to requesting a credit is from 0% to 10%. The previous percentage was between 0% - 15%.

- 0% 10% No credits granted
- 11% + Credit granted based on percent of loss
- Note, if a credit is being granted for a 11% + loss, credit is also applied to the first 10%

#### Questions?