



Countywide Health Systems Liaison

- **Do you have a passion for health equity and for seizing opportunities to bridge healthcare and social service sectors?**
- Do you like digging deep to solve complex issues?
- Do you want to apply your coalition and healthcare partnership experience in helping to support one of the Bay Area's top non-profits — and a nationally recognized leader in hunger relief — in becoming a formal, accountable partner in public and community health?
- Do you strongly believe that healthy food access is a basic human right?

Got your attention? **Apply to become Alameda County Community Food Bank's first-ever Countywide Health Systems Liaison!**

The **Countywide Health Systems Liaison** is responsible for planning, developing, and coordinating a strategy to work towards formal partnerships with local healthcare systems. This position will seek to leverage our nutrition expertise, experience with formal research initiatives (FAITH-DM, Diabetes Prevention Pilot Project) and network operations to become a formal partner in local implementation of the California Advancing and Innovating Medi-Cal (Cal-AIM) initiative community supports services. As a member of the Policies & Research Division, the Liaison is a key position on the well-established Research team, reporting to the Associate Director of Research.

The Liaison will work both internally within our organization and externally into the community. Internally, this role will work closely with our Agency Services, Food Sourcing, Outreach, Nutrition/Health and Finance teams. They'll prepare our various programs for deeper community clinical linkages to include development of medically supportive (MS) or medically tailored (MT) food packages, coordination of cost estimates for MS/MT packages, and coordination of health-related data management across programs. Externally, this role will build relationships with healthcare systems, build our network's capacity in Food as Medicine work, and leverage philanthropic funding with the aim of advancing opportunities for deeper collaboration.

Alameda County Community Food Bank is a well-established and multi-faceted organization, which has been at the forefront of hunger relief efforts for 35 years. As one of the most efficient direct-impact organizations in the country, few nonprofits are as well-respected — or have a bigger impact on the community — as us. We are a dedicated group of mission-driven people who serve 1 in 5 county residents and will provide enough food for 30 million meals this year. But that barely scratches the surface of all our work. We're changing lives ... we're forward thinkers who encourage innovation ... we're proud of our work ... and we're having fun doing it!

With our new strategic plan, we are setting a bold trajectory for the long-term work required to dismantle the systems that perpetuate poverty, including racism. Our staff regularly engage in conversations about race, class, power and privilege as part of our organizational commitment to equity, diversity and inclusion. Please learn more about our efforts at www.accfb.org.

KNOWLEDGE SKILLS AND ABILITIES

Required Competencies

- 5+ years relevant experience in public health, healthcare, public administration, public policy or healthcare-related area of expertise.
- 3+ years' experience leading people and/or projects (community members, staff, or volunteers).
- Experience in creation, monitoring and management of program, grant, or departmental budgets.
- Demonstrated success in growing an organized base of partners with the ability to develop and maintain collaborative and successful relationships.
- Demonstrated ability to work both independently and collaboratively as part of a team.

- Exercise sound judgment within broadly defined practices and procedures to create and select appropriate strategies, making and carrying out effective decisions.
- Strong project management skills with a keen attention to detail to make sure things don't slip through the cracks and deadlines are consistently met.
- Ability to self-reflect and evaluate your own practice as well as our collective work; adept at seeking, implementing, and offering feedback.
- Strong training and facilitation skills, as well as excellent organizational skills.
- Strong computer skills, including proficiency with MS Office Suite (Word, Excel, Outlook, and PowerPoint).
- Knowledge and interest in nutrition, diet-related chronic illness prevention and management.
- Demonstrated professional commitment to racial, economic and gender equity and justice in policy and practice.

Preferred Qualifications

- Bachelor's Degree in public health, healthcare, public administration, public policy or healthcare-related area of expertise.
- Master's or equivalent level degree preferred.
- Experience working in a managed care organization or with Medicare/Medicaid directly. Knowledge of eligibility, billing and workflows a plus.
- Government contracting and procurement processes.
- Nutrition and/or chronic disease prevention expertise.
- Experience in a nonprofit environment with a variety of stakeholders and deeply rooted community values.
- Possess CA Driver's License and personal transportation.

PERSONAL ATTRIBUTES AND VALUES

- Passion, enthusiasm, focus, and creativity around Alameda County Community Food Bank's vision, mission and values of community, leadership, and transparency.
- Strong organizational, interpersonal and customer service skills.
- Self-starter and go-getter that loves a collaborative work environment.
- Clear and effective communicator.
- Impeccable integrity and honesty.
- Willingness to have difficult conversations, including giving and receiving feedback.
- Ability to work and communicate both independently and in a collaborative setting with people of diverse backgrounds/circumstances.

PHYSICAL REQUIREMENTS

This role will be onboarded and start remotely but in the long-term, is designated for onsite work in a shared office environment. Physical activities necessary in the performance of this job includes ability to sit at a computer workstation for up to five hours at a time, ability to move throughout the 118,000-ft². food bank facility in performance of duties, and ability to bend, lift and carry up to 35 lbs. on occasion. Also, ability to visit community settings, ability to conduct site visits, including walking bending, stopping, and squatting. Ability to communicate in clear speaking voice in person and over the phone. Ability to operate computer equipment. Ability to access transportation to travel to local events and meetings with external parties. Occasional overnight travel.

*(** ACCFB is committed to complying with all laws that protect qualified individuals with disabilities. The company offers an interactive process for reasonable accommodation requests based on any known physical or mental disability. **)*

BENEFITS AND COMPENSATION

This is a full-time, exempt position working Monday through Friday, 8:30 a.m. to 5:00 p.m. (7.5 hour workday; 1 hour unpaid lunch). The non-negotiable starting salary for this position is \$85,600 annually. We offer an outstanding benefit package including:

- Medical: ACCFB pays 100% for employees and 93% for dependents for our Kaiser HMO. Buy-up options to Blue Shield Platinum or Gold PPO plans are available.

- Dental: 100% employer-paid for employees and their dependents.
- Vision: Paid by employees.
- Paid time off starting at: 15 vacation days, 12 sick days, 12 holidays, and four paid early closures annually.
- Pre-tax Flexible Spending and Commuter Accounts.
- Employer-paid life, AD&D & LTD insurance, as well as buy-up options for increased coverage.
- 403(b) plan available on the first day with employer match after one year. Fully vested at three years.
- Employee Assistance Program for employees and dependents.
- Free 1:1 financial coaching and an interest, service fee and credit requirement-free short-term loan program.

If you meet these qualifications and want to join our mission, please submit your resume and answer the application questions on our careers page located at accfb.org/careers.

Alameda County Community Food Bank honors our differences and is committed to creating a workplace that celebrates and reflects the diversity of our Community. Applicants who contribute to this diversity are strongly encouraged to apply. ACCFB provides equal employment opportunities (EEO) to all employees and applicants for employment without regard to race, color, religion, sex, national origin, age, disability or genetics. In addition to federal law requirements, ACCFB complies with applicable state and local laws governing nondiscrimination in employment in every location in which the ACCFB has facilities. This policy applies to all terms and conditions of employment, including recruiting, hiring, placement, promotion, termination, layoff, recall, transfer, leaves of absence, compensation and training.

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